

Common Myths & Facts you should know

Ohio & Michigan Law says you **do not need to get 3 estimates**. You may take your vehicle to Ballas Buick GMC. Your insurance company must honor your request to have it repaired here.

Ballas repairs **all makes, all models**. Any car, mini-van, SUV, work truck or RV is welcomed at Ballas Collision Center.

You get a **Lifetime Workmanship Guarantee** with Body repairs provided by Ballas Collision Center. There is no better warranty. Our lifetime workmanship guarantee is on all repairs for as long as you own the vehicle

You can have your **glass repaired or replaced** at Ballas Collision Center. Don't let the chipped windshield turn into a shattered windshield.

Ballas can arrange to have your vehicle **towed** to our collision Center. Simply call us at 419.535.1000 or email at bodyshop@ballasbuickgmc.com.

Ballas Collision Center offers **free estimates**. No appointment needed.



Accident Assistance Guide

<https://www.facebook.com/ballasbuickgmc>



@BallasBuickGMC



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BALLAS COLLISION CENTER

Accident Assistance Guide

What you need to know in case of an accident.

Keep a copy of this in your vehicle in the event of an accident.



Police Reporting

City or Department:

Name of Officer:

Badge #:

Case #:

Involved Vehicle(s)

Name

Address

Phone

Driver's License #

Yr/Make/Model

VIN#

Insurance Company/Policy #

Name & Phone of passenger(s)

Damage

Witness(es)

Name

Address

Phone

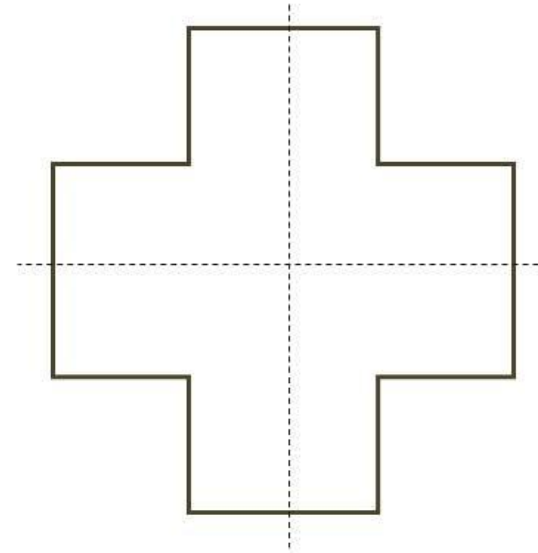
Immediately After The Accident

- 1 Turn Off Your Engine-** Turn on your hazard lights.
- 2 Check For Injuries-** Look over yourself, your passengers and then those in the other involved vehicles. Attend first to anyone who is not already walking and talking. Do not move the injured unless they are in a burning vehicle or in immediate danger.
- 3 Get Help-** Ask the next person who stops to phone for police and if needed an ambulance. Make sure the police know about any injury claims or if an injury is suspected to be a claim later.
- 4 Warn Other Motorists-** Use flags, flashers, flares, a white cloth tied to an antenna, etc. Only move your vehicle if the police ask you to do so or if its position endangers you.
- 5 Protect Yourself and Others from Other Vehicles-** As a result of your accident, other vehicles will need to maneuver around the scene. Sometimes other vehicles do not see your accident in time and will unwittingly collide with your vehicle. The safest place for you is in a nearby building. The second safest place to be is in within your vehicle. Do not stand at the side of the road, as you may be hit or pinned between the cars or guard rails.

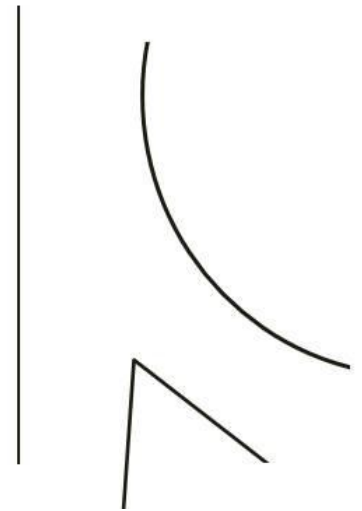
Protecting Yourself Against Future Legal Action.

- 1 Watch What You Say-** To avoid legal culpability later:
 - Do not debate the accident.
 - Do not discuss the circumstances or responsibility on the scene or afterwards with others involved.
 - Give statements of fact only to the police.
 - Never state that you or your passengers are not injured. You may feel fine at the accident scene but discover an injury later.
 - Discuss circumstances and responsibility only with a certified representative of your insurance company.
- 2 Identify Yourself-** Tell the Police and other parties involved in the collision: your name, driver's license number, Vehicle Identification Number (VIN), insurance company name and insurance policy number.
- 3 Identify Others Involved-** For each vehicle involved, you will want to get: their name, driver's license number, Vehicle Identification Number (VIN), insurance company name and insurance policy number. Also get the names of the other occupants in their vehicles.
- 4 Limit What You Sign -** Don't sign any document other than what is required by law enforcement.

- 5 Map Out The Accident –** Use the diagrams below to help you map out the accident. Take note of street names, traffic lights, stop signs, weather conditions and approximate speed of vehicles involved.



- Weather Conditions**
- Day Night Wet Dry
- Sunny Cloudy Foggy
- Heavy Traffic Light Traffic



Description Of The Accident